

NethServer 6 - Enhancement #2810

Email not deleted when using Outlook client

07/10/2014 06:37 AM - Matteo Mengoni

Status:	CLOSED	Start date:	
Priority:	Low	Due date:	
Assignee:		% Done:	100%
Category:	nethserver-mail-server	NEEDINFO:	No
Target version:	v6.6		
Resolution:			
Description			
When you delete an email in outlook, it is not moved to the trash but marked as deleted.			

Associated revisions

Revision 70b387db - 01/30/2015 03:52 AM - Edoardo Spadoni

plugin. added delete to trash plugin and template. Refs #2810

Revision b763645a - 02/17/2015 08:34 AM - Edoardo Spadoni

log config. disabled debug logging. Refs #2810

Revision 2e337b96 - 02/19/2015 09:56 AM - Edoardo Spadoni

log config. disabled debug logging. Refs #2810

History

#1 - 07/11/2014 02:37 AM - Giacomo Sanchiotti

- File *dovecot-deleted-to-trash-0.3-1.fc17.src.rpm* added
- Priority changed from Normal to Low
- Target version set to ~FUTURE

This is a wrong behavior of Outlook.

By the way, there is a dovecot plugin to workaround the problem: <http://wiki2.dovecot.org/Plugins/deleted-to-trash>.

A source rpm for an old release of the plugin can be found in attachment.

#2 - 07/11/2014 02:37 AM - Giacomo Sanchiotti

- Status changed from NEW to TRIAGED
- % Done changed from 0 to 20

#3 - 01/29/2015 10:33 AM - Davide Principi

- Status changed from TRIAGED to ON_DEV
- Assignee set to Edoardo Spadoni
- Target version changed from ~FUTURE to v6.5

- % Done changed from 20 to 30

#4 - 01/30/2015 05:40 AM - Edoardo Spadoni

- Status changed from ON_DEV to MODIFIED

- Assignee deleted (Edoardo Spadoni)

- % Done changed from 30 to 60

Test Case

Use Outlook client.

- Install dovecot plugin from testing
- Update nethserver-mail-server
- Try to delete a mail.

Now the mail is moved to trash instead of marked as deleted.

#5 - 01/30/2015 06:17 AM - Davide Principi

In nethserver-testing 6.5:

nethserver-mail-server-1.8.3-1.1.git70b387d.ns6.noarch.rpm

dovecot-deleted-to-trash-0.6-1.ns6.x86_64.rpm

In nethserver-testing 6.6:

nethserver-mail-server-1.8.3-1.1.git70b387d.ns6.noarch.rpm

dovecot-deleted-to-trash-0.6-1.ns6.x86_64.rpm

#6 - 01/30/2015 06:19 AM - Davide Principi

- Status changed from MODIFIED to ON_QA

- % Done changed from 60 to 70

#7 - 02/02/2015 06:33 AM - Davide Principi

- Status changed from ON_QA to TRIAGED

- % Done changed from 70 to 20

We must find a way to reduce log verbosity: in /var/log/imap

Feb 2 10:55:58 nethservice dovecot: imap(dude): Debug: copying to Trash succeeded

Feb 2 10:55:58 nethservice dovecot: imap(dude): Debug: opening Trash succeeded

Feb 2 10:55:58 nethservice dovecot: imap(dude): Debug: from Folder1 to Trash, previous action from Folder1

Feb 2 10:55:58 nethservice dovecot: imap(dude): Debug: copying to Trash succeeded

Feb 2 10:55:58 nethservice dovecot: imap(dude): Debug: opening Trash succeeded

Feb 2 10:55:58 nethservice dovecot: imap(dude): Debug: from Folder1 to Trash, previous action from Folder1

[..]

...repeated 1.000.000 times while emptying Folder1 at the begin of the month

#8 - 02/05/2015 03:56 AM - Giacomo Sanchietti

- Target version changed from v6.5 to v6.6

#9 - 02/10/2015 04:26 AM - Giacomo Sanchiotti

Moved to branch v6.6

#10 - 02/17/2015 05:58 AM - Davide Principi

See Dovecot documentation:

<http://wiki2.dovecot.org/Logging>

To avoid debug messages in `/var/log/imap` we could tweak `rsyslogd` configuration under `/etc/rsyslog.d/imap.conf`, or try to not send any debug message at all, by setting `debug_log_path = /dev/null` in Dovecot configuration. The latter is only an hypothesis, I don't know if it can work.

#11 - 02/17/2015 06:21 AM - Giacomo Sanchiotti

Let's go with the simplest approach: fork the original plugin and comment all debug calls.

#12 - 02/17/2015 06:21 AM - Giacomo Sanchiotti

- Status changed from *TRIAGED* to *ON_DEV*

- Assignee set to *Edoardo Spadoni*

- % Done changed from 20 to 30

#13 - 02/17/2015 06:35 AM - Davide Principi

Giacomo Sanchiotti wrote:

| *Let's go with the simplest approach: fork the original plugin and comment all debug calls.*

I'm not a C programmer, but if possible, I'd rather try to define a macro that silence the `i_debug` calls, something like:

```
#ifdef QUIET_DEBUG
#define i_debug() { \
    /*noop*/
}\
#endif
```

#14 - 02/17/2015 09:16 AM - Edoardo Spadoni

- Status changed from *ON_DEV* to *MODIFIED*

- % Done changed from 30 to 60

Test Case

Try to delete or move mail in your mail client and check if the verbosity of debug disappears.

#15 - 02/17/2015 09:26 AM - Davide Principi

- Status changed from *MODIFIED* to *ON_QA*
- Assignee deleted (*Edoardo Spadoni*)
- % Done changed from 60 to 70

In nethserver-testing 6.5, 6.6:

nethserver-mail-server-1.8.4-1.1.gb763645.ns6.noarch.rpm
dovecot-deleted-to-trash-0.6-1.ns6.x86_64.rpm

#16 - 02/17/2015 09:26 AM - Davide Principi

- Assignee set to *Davide Principi*

#17 - 02/17/2015 09:26 AM - Davide Principi

- Status changed from *ON_QA* to *VERIFIED*
- Assignee deleted (*Davide Principi*)
- % Done changed from 70 to 90

#18 - 02/19/2015 09:55 AM - Giacomo Sanchietti

- Assignee set to *Giacomo Sanchietti*

#19 - 02/19/2015 10:53 AM - Giacomo Sanchietti

- Status changed from *VERIFIED* to *CLOSED*
- Assignee deleted (*Giacomo Sanchietti*)
- % Done changed from 90 to 100

Released in nethserver-base:

- dovecot-deleted-to-trash-0.6-1.ns6.x86_64.rpm
- nethserver-mail-server-1.8.5-1.ns6.noarch.rpm

Documentation updated.

Files

dovecot-deleted-to-trash-0.3-1.fc17.src.rpm	7.29 KB	07/11/2014	Giacomo Sanchietti
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